

DOMESTIC ABUSE INTERVENTION CENTER

JOB DESCRIPTION

Rev. 5-13-2024

JOB TITLE: Victim Advocate/ Community Outreach Staff

REPORTS TO: Director

HOURS: 40 Hours/ week

SALARY:

The Victim Advocate is responsible for providing victim advocate services to survivors of domestic violence in Sierra County. These services include but are not limited to court advocacy, crisis intervention and active listening, education on the cycle of domestic violence, referral to legal service and other community services and transportation of survivors to and from court and other schedule appointments when possible. The Victims Advocate will also be responsible for coordination services with other organizations on behalf of survivors of domestic violence and stalking, as well as assisting with rotating 24/7 crisis phone/response after hours. Victim Advocate is a full-time position.

Duties:

- Conduct intakes with clients to assess eligibility and need for services.
- Provide crisis intervention services for survivors of domestic violence and stalking.
- Assist survivors through the court process.
- Assist survivors with referrals made by courts.
- Transport/ arrange for transportation of survivors to shelters, court and other appointment as needed, as time allows.
- Assisting survivors in seeking and obtaining services from other agencies, including crime victim compensation and victims' rights.
- Coordinate referrals to legal services.
- Maintain client files
- Maintain all documentation as required by DAIC and the project funding source.
- Participate in weekly supervision, staff meetings, in-service training and other training as required.
- Maintain regular contacts with other providers of service to victims to assure efficient and effective service delivery.
- Helping with 24-hour crisis intervention done by volunteers and staff.
- Help with the initial crisis volunteer training and recruit volunteers.
- Schedules appointments with the appropriate advocate.
- Help with legal advocacy as needed.
- Strictly abide by confidentiality requirements by DAIC.
- The victim advocate may occasionally need to lift or move up to 50 pounds.
- This position requires interaction with children of all ages.
- It may also involve spending time outdoors in the sun.
- Informing the public through presentations, information booths, and attendance at public functions about domestic violence and services offered by DAIC to the survivor/witness, child survivor/witness, and perpetrators. Provide information about domestic violence issues and services to clients. Maintain the organization's website and Facebook page.

Qualifications:

- Must be responsible, reliable, professional, and punctual, and flexible.
- High school diploma/GED, two years' experience in domestic violence related field.
- Must receive 40 hours of initial training
- Be knowledgeable in availability of community services and resources to provide client services
- Non-judgmental with demonstrated ability to maintain healthy boundaries with client and staff
- Excellent communication skills, bilingual English/ Spanish a plus
- Strong verbal and written communication skills
- Must be able to work with a broad diversity of professionals
- Staff must receive 20 hours of relevant training annually
- Must satisfactorily complete CYFD/ CVRC clearance prior to employment
- Must have valid driver's license and transportation
- Must attend Victim Advocate Training; Other duties as requested/ required.

Signature

Date

Director

Date